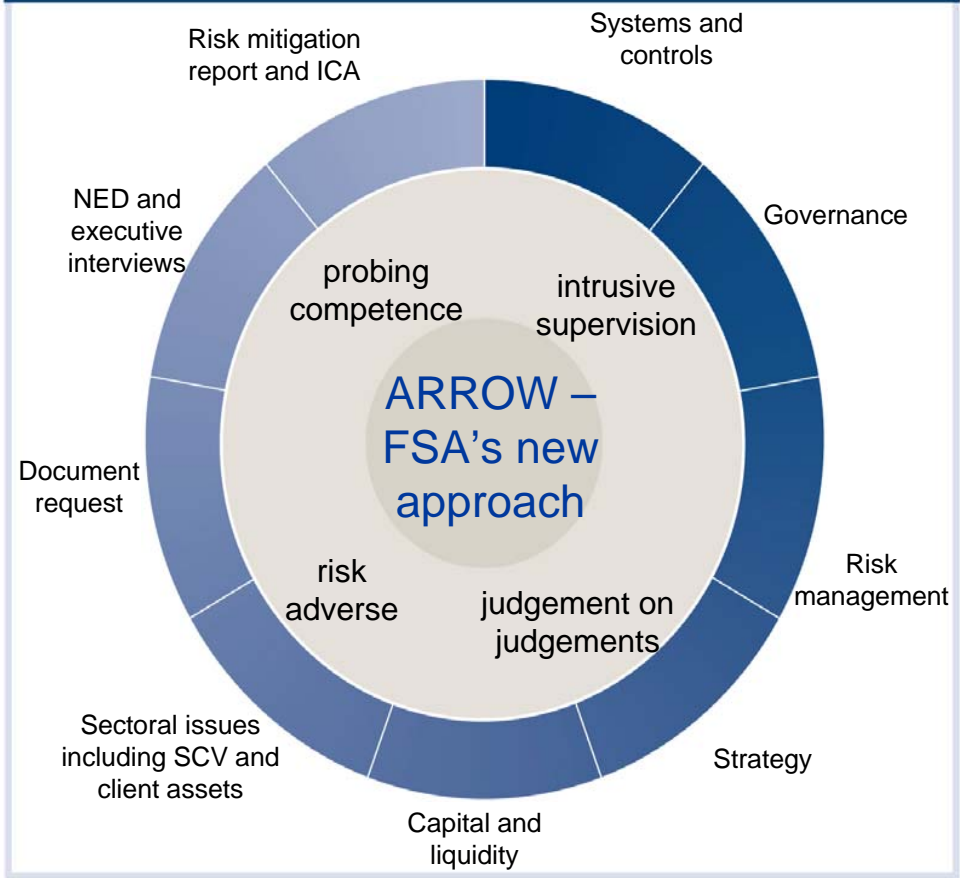


## ARROW assurance Avoiding unpleasant surprises



## Preparing for your ARROW visit Our 6 stage approach

